

PREFACE

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In this book I hope to be able to take the reader through some of the many, many issues and some of the detail that will be important in a manager or supervisor role. There will be areas of the book that will not cover subjects in great detail and areas of a vast industry that are hardly mentioned. Therefore, there are 'work sessions' that I suggest will enhance the learning process as you carry out your research.

The role and responsibilities of supervising and managing an operations team in global markets should not be underestimated and if you are seeking to take the Securities Institute examinations you will need to work hard on the additional research suggested.

That said, it is – believe me – well worth while as the challenges you will face will be *real* challenges and the satisfaction of successfully establishing your management style and delivering the objectives set for you will be great.

Remember always that you never stop learning, lead by example, listen to others and accept that you are not always right!



I wish you well for the future.

Thanks to the **dsc**.portfolio and Derivative Management Services Ltd.

March 2006