

WHAT'S HARD ABOUT MANAGING?

What do you find most challenging about managing people?

Lined area for writing answers.

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The background features a large red L-shaped graphic. The vertical part of the 'L' is on the left, and the horizontal part extends to the right. In the top-left corner of the vertical bar, there are four white dots arranged in a 2x2 grid. The text is placed within the white space created by the 'L' shape.

**“If you manage people,
you already have management
habits that feel right—
good habits feel right, and
bad habits feel right. The goal
today is to figure out
whether there is room
to improve.”**